



Release Notes

Email Manager 6.1.9

Version history

Version	Date	Author	Reason for issue
1.0	14 November 2016	J Davis	Service Release

Related Documents

Name	Location
Email Manager 6.1.9 SDK Help File.chm	Email Manager online Help



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1 Introduction

This document provides a summary of the changes introduced in Email Manager 6.1.9.

1.1 Changes to Product Names and Documentation

- Email Manager has been renamed (from SDL Email Manager) and the user interface has been rebranded to reflect the change of ownership.

Previous Product Name	New Product Name
SDL Email Manager	Email Manager
SDL Campaigns	Campaign Manager

- With this service release the documentation has a new location: [Alterian Product Help](#). The **Support** links in Email Manager have been updated accordingly.

1.2 Overview of changes

Email Manager 6.1.9 is a service release for Email Manager 6.0. This main purpose of this release is to include fixes for reported issues. See the 'Updates included in Email Manager 6.1.9' section of this document for further details.

1.3 Important Upgrade Considerations

There are no important factors that must be considered before upgrading to this release.

Information	Related document
The Email Manager 6.1.9 Delphi client <i>will be</i> updated for this release.	n/a

1.4 Prerequisites

Email Manager 6.1.0.

1.5 Supported Platforms

Email Manager 6.1.9 has been tested and is supported on the following:

Client

- Windows 7[©]
- Windows 8[©]

Other

- Microsoft Internet Explorer must be installed on the client machine

2 Client Installation

This upgrade will be applied automatically and no user action is required. The client application will be updated when the system is next accessed following the upgrade. All fixes will be available as soon as the update is complete.

3 Updates included in Email Manager 6.1.9

3.1 New Features

There are no new features in Email Manager 6.1.9.

3.2 Enhancements

There are no enhancements in Email Manager 6.1.9.

3.3 Fixes

This section details the fixes to issues reported by customers and partners. This is a subset of the total number of fixes and enhancements that are included as a result of Alterian's structured QA process.

Issue No.	Description
#PM028366	An issue has been resolved where creative locks could be cleared.
#PM028486	An issue has been resolved where under rare circumstances duplicate emails were sent from the same deployment.

4 Known Issues

No new known issues were identified in Email Manager 6.1.9. See 'Existing Known Issues' in the Email Manager online help for a full list.

5 Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to: <http://alterian.atlassian.net/>